



# Symphony Limited

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## *Corporate Sustainability Policy*

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## I. OUR APPROACH

As a global corporate, we will strive to fulfil our social responsibility to deliver sustainable innovative product & services, create economic, social & maintain environmental values.

## II. OUR PHILOSOPHY

We will integrate our ethical, environmental & social principals into our business vision thereby elevating lives of people, their experiences and positively impact the world around us.

## III. SYMPHONY SUSTAINABILITY VALUE

At symphony, our goal is to keep our business vision sustainable by measuring the economic, social and ecological impact of our actions. We believe that sustainable development is the most challenging issue facing our world. We are committed to find solutions & follow processes that balance economy and ecology while lifting the experiences of people that we engage through our actions.

## IV. OUR TRUE VALUE

By embarking on this developmental journey, we commit ourselves to this triple bottom line of sustainability whereby environmental and social aspects of doing business are also integrated into the culture of the company.

Our true value is the sum total of the economic & social impact we create while negating impact on our environment.

## V. SYMPHONY SUSTAINABILITY MANAGEMENT

Impact People	Innovative Value Chain	Balance Environmental Performance
Improve stakeholders' life	Process Improvement in supply chain, manufacturing, retail.	Reduce waste
Increase Comfort	Prolong Product use, value & Life	GHG Emissions
Create livelihood	Improve Service Reach, Efficacy	Energy utilisation
Strive for inclusiveness		Become Water positive and carbon neutral

## **VI. DESIGN FOR ENVIRONMENT**

We will,

- i. Consider and increase use of renewable and recycled materials.
- ii. Adopt raw materials, to improve their recyclability and biodegradability.
- iii. Evaluate & adjust water and energy usage pattern for all in-house processes to become water positive & carbon neutral.
- iv. Consider and reduce use of harmful chemicals listed in environment concern list.
- v. Reduce the environmental impact at the end of life & consider after life of the Products.
- vi. Set annual targets & measure metrics to evaluate environmental performance.

## **VII. ENGINEERING IMPACT ON PEOPLE**

We will,

- i. Positively impact peoples' quality of work life and community enrichment.
- ii. Practice inherent value of inclusiveness to retain a diverse workforce regardless of country, caste, religious beliefs, sex, colour or economic level.
- iii. Build economic value as an initiative that creates meaningful work and prosperity.
- iv. Constantly increase comfort of living and people's experience with products & services.

## **VIII. INNOVATE THE VALUE CHAIN**

We will,

- i. Improve durability, safety, life & after life of the products as part of circular economic cycle.
- ii. Take steps to innovate to reduce carbon footprint, waste, e waste, conserve water and reduce fossil energy use & energy utilisation.
- iii. Build responsible economic value as an initiative that creates meaningful work and prosperity.
- iv. Improve service reach, accessibility, transparency and efficiency.

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Effective from April 01, 2019