



Symphony Limited

Sustainable Distribution Policy

I. PURPOSE

This policy outlines commitment of Symphony Limited (the “Company”) to minimizing the environmental impact of its distribution activities. The Company aims to optimize its logistics network, promote sustainable transportation practices, and reduce its overall carbon footprint.

By implementing this policy, the Company aims to create a more efficient and environmentally friendly distribution network. This approach will not only reduce its environmental impact but also contribute to cost optimization and a more sustainable future for the logistics industry.

II. SCOPE

This policy applies to all aspects of the Company’s distribution activities, including warehousing, transportation, packaging, and order fulfilment. It encompasses all employees involved in distribution, as well as the Company’s logistics partners and carriers. It should be read together with the Company’s Sustainable Sourcing and Supply Chain Management Policy for labour, human rights, health and safety, and ethical expectations applicable to relevant logistics, warehousing, transportation and distribution partners.

III. PRINCIPLES

1. Reduce and Recycle:

The Company endeavours to minimize packaging materials and use recyclable packaging options.

2. Optimize Transportation:

The Company strives to optimize its delivery routes to minimize travel distances, utilize efficient transportation modes, and consolidate shipments whenever possible.

3. Warehouse Management:

The Company strives to maximize the utilization of storage capacity through innovations whenever possible.

4. Reduce Emissions:

The Company prioritizes low-emission transportation options and sustainable logistic solutions.

5. Collaboration:

The Company collaborates with its logistics partners and carriers to promote sustainable practices throughout the supply chain.

IV. IMPLEMENTATION STRATEGY

The Company champions the vision for sustainable distribution and allocates optimal resources for its implementations through followings:

1. Warehouse Operations:

The Company strives to optimize utilization of its warehouses ensuring optimal product handling therein.

2. Packaging Optimization:

The Company minimizes the amount of packaging used, focuses on right-sized packaging solutions, utilises recycled or biodegradable materials wherever feasible, optimizing containerization whenever possible.

3. Transportation Management:

The Company optimize routes to plan efficient delivery routes and minimize empty miles. The Company explores options for multi-modal transportation and consolidation centres to further optimize deliveries.

4. Sustainable Logistic Partnerships:

The Company seeks to partner with logistics providers, carriers, warehouse service providers and distribution partners that share the Company's commitment to sustainability, ethical conduct, safe working conditions, legally compliant wages and working hours, workplace health and safety, and responsible environmental practices, wherever applicable.

5. Stakeholders Education:

The Company educates and encourages its stakeholders for optimizing deliveries such as more sustainable shipping methods or consolidation for multiple orders.

V. REVIEW OF THIS POLICY

The Company is committed to continually improving its sustainable distribution practices. The Company will regularly review and update this policy as needed to reflect best practices, emerging technologies, regulatory changes, and evolving stakeholder expectations.
